

sky Remote Eye

user instructions

sky

sky

Introduction

The **Sky Remote Eye** picks up the infra red signals from your **Sky** remote control allowing you to watch and control your **Sky Digibox** receiver on a second TV. Your **Sky Remote Eye** is compatible with all **Sky Digibox** receivers, including **Sky+**. To ensure that your **Sky Remote Eye** is correctly set up to work with your equipment, it is very important that you observe the following instructions.

In addition to **Sky Remote Eye** you will also require a length of co-axial cable (to run between your **Sky Digibox** receiver and your second TV) plus two male/female co-axial connectors (not included).

A Getting started

Before you install the **Sky Remote Eye**, you will need to connect your second TV to your **Sky Digibox** receiver using a good quality coaxial cable (not included). You will also need to switch off your **Sky Digibox** receiver and disconnect the mains plug ensuring that the red LED on the front panel goes off.

1. Route the coaxial cable directly from the RF Out-2 socket of your **Sky Digibox** receiver to your second TV. The cable can be run inside or outside your house.
2. Avoid any tight bends and ensure the cable has no kinks in it.
3. Fit a female co-axial connector to the end of the cable which connects with your **Sky Digibox** receiver, and a male co-axial connector to the end of the cable at the second TV.

If your second TV is already connected to your **Sky Digibox** receiver, you will need to ensure that the co-axial cable is not connected to any other equipment such as isolated TV outlet plates, signal boosters or amplified splitters.

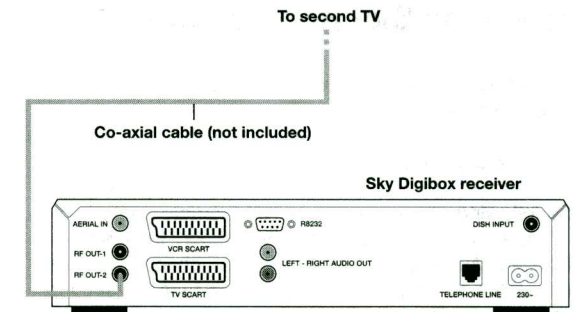
If your second TV is connected to isolated outlet plates, these will need to be replaced with non-isolated plates. If it is attached to other amplifiers or splitters, you will need a bypass kit to allow the remote signals to pass back to the **Sky Digibox** receiver.

For the best results, you may wish to have your **Sky Remote Eye** installed by a professional satellite installer.

B Installing the Sky Remote Eye

Before installing your **Sky Remote Eye**, switch off your **Sky Digibox** receiver and disconnect the mains plug.

1. Ensure that the existing co-axial cable from your main TV aerial is connected directly into the Aerial In connector on the back of your **Sky Digibox** receiver, or VCR if using your video
2. Connect the new co-axial cable (routed from your second TV) to the RF Out-2 output on your **Sky Digibox** receiver.



3. Insert the male connector of the **Sky Remote Eye** (marked "TV") directly into the aerial socket of your second TV. Then connect the new co-axial cable (routed from your **Sky Digibox** receiver) to the female connector of the **Sky Remote Eye**.

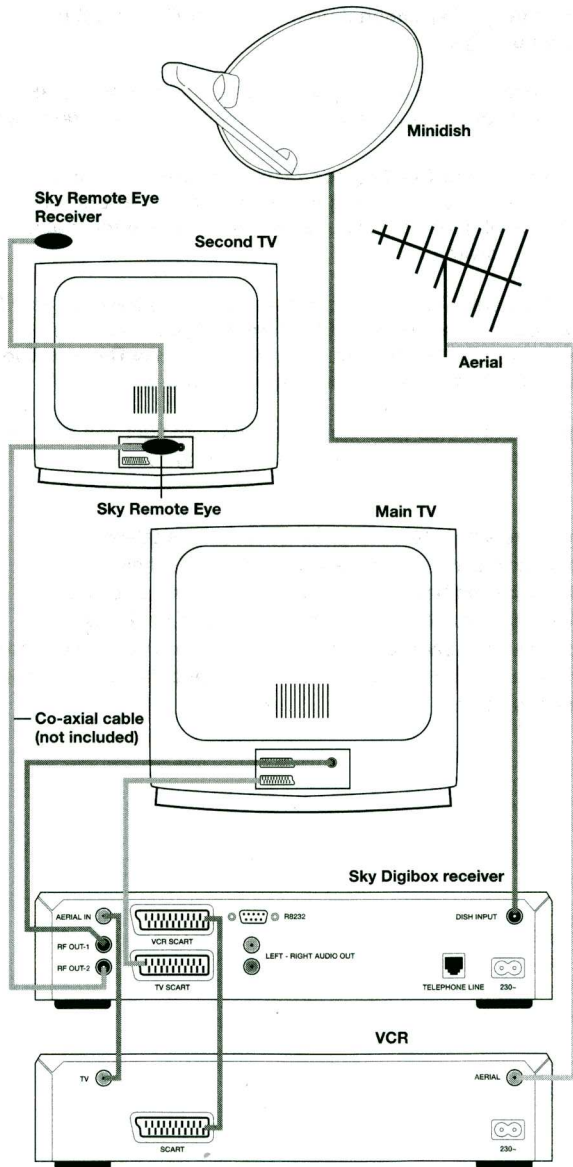
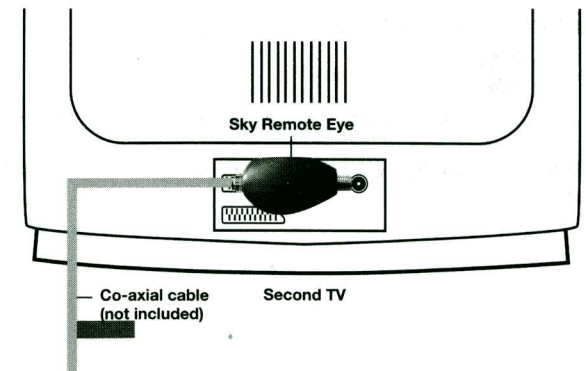


Diagram not shown to scale. Not all Sky Digibox receivers or VCRs have the layout as pictured above

sky

sky

sky



4. Position the **Sky Remote Eye** receiver where there is a clear line-of-sight with your **Sky** remote control – for example on top of your second TV.

5. Reconnect the mains plug of your **Sky Digibox** receiver, switch it on and turn on the main TV.

C Enabling the Sky Remote Eye

1. At your **Sky Digibox** receiver, press "services" on your **Sky** remote control
2. Choose the "system setup" option
3. Enter the following sequence on your **Sky** remote control: Press "0" then "1" then "select" (this will display the Installer Setup Screen). Note: Make a note of the RF channel number displayed on the screen. You may need it to tune the second TV into the **Sky Digibox** receiver.
4. Now select the "RF outlets" option
5. Highlight the option marked "RF outlet power supply" and use the left/right arrows to select "on"
6. Highlight "save new settings" and press "select"
7. Press **sky** to return to viewing
8. Check on your main TV that you can see all your usual channels

Your **Sky Remote Eye** will now display a red LED which should be clearly visible.

D Controlling your channels using Sky Remote Eye

1. Switch on the second TV and select an unused channel.
2. Tune this unused channel into the RF channel of your **Sky Digibox** receiver which you noted down earlier (see section C.3). Ensure that you receive all the **Sky** channels as you can on your main TV. Refer to your TV instruction manual if you are unsure how to tune your TV.
3. Using your **Sky** remote control, press **sky**. Select any **Sky** channel using the ch+ or – buttons, number keys or by pressing the "tv guide" button.

You will now be able to view all your **Sky** channels and fully control your **Sky Digibox** receiver from your second TV. You may also want an additional **Sky** remote control specifically for use with your **Sky Remote Eye** and second TV to avoid confusion over the location of your remote. An additional **Sky** remote control can also be programmed to operate your second TV if it is a different brand from your main TV.

E Troubleshooting

Your **Sky Remote Eye** should now be fully functional. If not, please check the following troubleshooting tips:

I can't tune to any Sky/terrestrial channels on my main/second TV

1. Check all your cables are properly connected as per these instructions and your **Sky Digibox** receiver user manual
2. Ensure the new co-axial cable is connected to the RF Out 2 socket on your **Sky Digibox** receiver and the **Sky Remote Eye**
3. Check the **Sky Remote Eye** is correctly connected to the second TV

I can't change Sky channel on my second TV using the Sky Remote Eye

1. Ensure that the power supply has been activated to the RF Out 2 socket as described in section C - Enabling the **Sky Remote Eye**
2. Switch off your **Sky Digibox** receiver or **Sky+** box and disconnect the mains plug ensuring that the red LED on the front panel goes off. Wait 10 seconds, replace the mains plug and switch back on.
3. Ensure there is no other equipment connected between your **Sky Digibox** receiver and your **Sky Remote Eye** as described in section A – Getting Started. Ensure that the **Sky Remote Eye** is plugged directly into the aerial socket of your second TV.
4. Ensure that the co-axial connector ends are tight and that there is no loose connection in any of the cabling

If you are still experiencing problems, please telephone for technical assistance. You will find the "Technical Help" telephone number by pressing "services" and selecting "Telephone Numbers". This menu can also be accessed from the front panel of your **Sky Digibox** receiver or **Sky+** box - simply press the "tv guide" button once and then scroll to the services screen.